

Sent: Tuesday, December 01, 2015 8:26 PM
To: Funaro, Patty [LEGIS]
Subject: MCOs

I have contacted the MCO to see if my providers has signed with them, only one has. The companies asked me for the contact information so they can contact them. In two days I have given them information for 10 providers. Today I asked them when my check was coming since I was doing their work, she just laughed and thanked me for the information.

I run a drop-in Center for anyone with mental health issues and they are coming in scared, confused, frustrated, and want to know why this is even happening.

Our local mental health center is going with only one company, what do I do if my medical provider chooses a different company?

I had one provider tell me today, they have not received any information. He is my surgeon and I will need to see him in January.

Deb Williams
Marshalltown